Good morning,

First and foremost, thank you for all that you do for the veterans and their families in Tennessee and the surrounding states. Supplemental claims can ONLY BE FILED WITH NEW AND RELEVANT EVIDENCE. New meaning the evidence has never been seen, relevant means how is the condition related to service.

With this being said, a veteran MUST have this evidence in hand to be attached with the Supplemental claim. If a veteran and/or dependents wants to file a supplemental claim for a condition that has been previously denied the evidence must accompany the form.

With this being said, the ONLY conditions that can be submitted without new and relevant evidence are those condition that have been added based on the PACT ACT.

If a client comes in and wants to file a Supplemental claim where the state the evidence is in their treatment records; you should advise them you will file an ITF until they bring the evidence back to you, meeting the TWO prong criteria that is needed to file a Supplemental claim. Just Submitting new evidence does not meet the criteria to reopen the claim IT MUST HAVE RELEVANT EVIDENCE AS TO HOW IT IS RELATED TO THEIR MILTIARY SERVICE!

If you have any questions, please ASK IT.

Franklin Budd NSO Supervisor

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